



# The Ontario Trails Council in partnership with Frank Cowan Company presents a risk management webinar

## Reducing Risk Exposure

**Tuesday July 28<sup>th</sup>**  
**10:00 a.m. to 11:30 a.m. EDT**

### Learning Objectives:

At the end of the webinar participants will be able to:

1. Describe their obligations to trail users under the Occupiers Liability Act;
2. List the various parameters used for each of the trail classifications;
3. Explain the importance of trail inspection, timely maintenance and documentation of the inspection and work completed.

### Target Audience:

1. Trail managers – either municipal, conservation authority, private sector.
2. Front line maintenance staff and volunteers.
3. Organization decision makers.

This webinar will be ideal for managers and staff from smaller organizations who want to learn more about the risks associated with trail maintenance.

### Agenda:

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| 10:00 a.m. to 10:05 a.m. | Introductions and opening remarks – Wayne Terryberry, OTC President  |
| 10:05 a.m. to 10:30 a.m. | Defending Trail Claims and the Occupiers Liability Act – Christine Carter, Papazian, Heisey, Myers Barristers and Solicitors |
| 10:30 a.m. to 10:55 a.m. | Who are we building this trail for – Jeff Jackson, Direct Bearing Consultants  |
| 10:55 a.m. to 11:20 a.m. | Doing what you said you would do – Brian Anderson, Frank Cowan Company   |
| 11:20 a.m. to 11:30 a.m. | Q&A  |

### How to Register:

Please [click here](#) to register.

This webinar is free to OTC members and Frank Cowan Company clients, all other non-member and non-client registrations are \$29.00.





**Christine Carter - Partner, Papazian, Heisey, Myers Barristers and Solicitors**

Ms. Carter is a partner at the firm Papazian Heisey Myers and has been practicing law for 25 years. She specializes in municipal liability defence and environmental risk management. A major emphasis of her practice has been the defence of public entities before the Superior Court of Justice, the Divisional Court and the Court of Appeal for Ontario. She has also appeared before the Environmental Review Tribunal and the Ontario Municipal Board.

Ms. Carter has acted for numerous municipalities throughout Ontario both big and small. She has defended claims for municipal insurers arising from the maintenance of roads and sidewalks, transit claims, building department claims, nuisance claims, environmental claims including sewer back-ups, storm water management and oil spills, Occupiers' Liability Act claims, recreational facilities claims, police claims, claims arising from provision of emergency services (fire and ambulance), claims dealing with development issues including front-ending agreements and subdivision agreements, coverage issues, employment related claims and claims related to the procurement process to name a few.

Ms. Carter has also provided risk management advice to public entities dealing with their obligations under the Occupiers Liability Act and in particular with respect to arenas, pools, playing fields, skateboard parks, and other public spaces. She also provides advice on environmental issues including soil contamination, storm water management, noise, salt contamination and oil and chemical spills impacting property and watercourses and municipal interaction with TSSA. She has also provided advice with respect to risk management involving uber and ride sharing as well as autonomous vehicles and Human Rights claims in the context of policing.



**Jeff Jackson, Ph.D. - Algonquin College, Direct Bearing Inc.**

Jeff Jackson has a Ph.D. in safety management and is a professor at Algonquin College in the Outdoor Adventure Program. He is one of the principle consultants with Direct Bearing, a risk management consulting firm. Jackson is heavily involved in trail-based risk management, helping land managers establish policy, perform risk audits, and build management systems.

Mr. Jackson has worked with insurers and with legal counsel providing expert opinion. He has authored several publications on trail-based risk, including chapters in the IMBA (International Mountain Bicycling Association) trail resources.

Notable projects include trail policy development with the Province of British Columbia, the City of North Vancouver, and developing resources for the Ontario Trails Council, Ontario Tourism, and the International Standards Organization (ISO).

Mr. Jackson has worked as a trail builder and trail manager in both winter and summer.

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**Brian Anderson - Roads Specialist, Frank Cowan Company**

With over forty years' experience building, maintaining and managing municipal infrastructure, Brian Anderson brings with him an impressive range of accomplishments, which include training staff across Ontario on a variety of topics and authoring over two dozen papers on asset management.

Brian's role is to provide Frank Cowan Company clients with assistance for such things as: confirmation of compliance with the Ontario Traffic Manuals; confirmation that the municipality's practices, procedures and policies are in compliance with Ontario Regulation 239/02 Minimum Maintenance Standards; or technical advice on other road maintenance issues.

Prior to joining Frank Cowan Company, Brian worked for both urban and rural municipalities, the Ministry of Transportation and the Ontario Good Roads Association. While at OGRA he provided guidance and technical advice to municipalities regarding road maintenance and construction

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